

Privacy Policy

Updated: March 30, 2025

Kulea Villages is committed to protecting the privacy and personal information of our donors, website visitors, volunteers, and all those who engage with our mission. This Privacy Policy outlines the types of information we collect, how we use and protect it, and your rights related to your information.

1. Information We Collect

We collect personal information when you:

- Make a donation
- Subscribe to our newsletter or updates
- Register for or attend events
- Complete a form on our website
- Contact us via email, phone, or our website
- Volunteer or apply for employment

The types of information collected may include:

- Name
- Mailing address
- Email address
- Telephone number
- Donation history
- Payment information (processed securely via third-party providers)
- Other personally identifiable information you choose to provide

2. How We Use Your Information

We use your information to:

- Process and acknowledge donations
- Send receipts and tax documentation
- Communicate updates about our work, events, and fundraising campaigns
- Respond to inquiries and provide support
- Maintain internal records and conduct analysis for program improvement
- Comply with legal obligations

We do **not** sell, trade, or rent your personal information to third parties for marketing or fundraising purposes.

3. Security of Your Information

We take the security of your personal information seriously and implement industry-standard safeguards to protect it:

- **Data Encryption:** Information transmitted to and from our website is encrypted using SSL (Secure Socket Layer) technology.
- **Payment Security:** Online donations are processed through secure, PCI DSS-compliant third-party payment processors. Kulea Villages does not store full credit card numbers.
- **Access Controls:** Access to personal information is limited to authorized staff and contractors who are trained in the importance of privacy and data protection.

- **Secure Data Storage:** Personal data is stored in password-protected systems with regularly monitored security protocols.
- **Data Breach Protocols:** In the unlikely event of a data breach, we will notify affected individuals as required by applicable law.

4. Cookies and Website Analytics

Our website may use cookies and similar tracking technologies to improve functionality and user experience. Cookies help us analyze site traffic and understand visitor behavior. You can adjust your browser settings to disable cookies if you prefer.

We may also use tools like Google Analytics to collect anonymous usage data. This helps us improve our website and communications.

5. Third-Party Services

We may share information with trusted third-party service providers who help us operate our website, process donations, and manage communications. These partners are required to protect your information and are not permitted to use it for unrelated purposes.

Links to third-party websites are provided for convenience. We do not control and are not responsible for the content or privacy practices of those sites.

6. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law. When information is no longer needed, we securely delete or anonymize it.

7. Your Rights and Choices

You have the right to:

- Access and review your personal information
- Correct or update inaccurate information
- Request deletion of your personal data (subject to legal and operational retention needs)
- Opt out of receiving marketing communications at any time

To exercise any of these rights, please contact us at:

Email: info@kuleavillages.org

Mailing Address: P.O. Box 333, Atkinson, NH 03811

You can also unsubscribe from emails by clicking the “unsubscribe” link at the bottom of any message.

8. Children's Privacy

Our services are not directed to children under 13. We do not knowingly collect personal information from children. If we become aware that information has been collected from a child, we will delete it promptly.

9. Policy Updates

We may update this Privacy Policy periodically to reflect changes in our practices, technology, or legal obligations. Updates will be posted on this page with the effective date. We encourage you to review this policy periodically.

10. Contact Us

If you have questions or concerns about this Privacy Policy or how we handle your information, please contact:

Kulea Villages

Email: info@kuleavillages.org

Website: www.kuleavillages.org

Mailing Address: P.O. Box 333
Atkinson, NH 03811
United States